

Complaint Form for Goods

Order number:

Order date:

Name and surname:

Address:

e-mail:

telephone:

I hereby lodge a complaint regarding the following goods purchased by the order with the above-mentioned details.

Name of goods:

Color or size variant:

Number of units being complained about:

Description of defect:

Preferred solution (exchange for different goods or refund):

In the event of a return, we will send you the money for the complained goods using the same payment method you used to pay for the order. If you paid by cash on delivery, we do not have your bank account number, so please provide it here:

Account number:

Please send this Complaint Form to us at info@vlnika.cz or together with the returned goods to VLNIKA s.r.o., Dolní Pěna 5, 37701 Jindřichův Hradec, Czech Republic

If you are complaining about multiple items, list all of them below according to the above instructions.